

Shop Work rates

Inspections and Ad-hoc work: £30 inc. VAT

- Machine inspections for faults with simple fixes.
- Failure reports for insurance claims.
- Simple installation of hardware,
- Driver installs/ Software updates
- Disk assessments for data recovery
- Simple data transfer (no email)
- Disk clean-up

Normal charge is £30 Inc VAT based on a 1/2 hour of work.

For trivial work we may halve this.

Standard Services £68 inc. VAT

Fixes a PC and makes it faster

- Standard PC Rebuilds
- Standard data recovery
- Standard email system rebuild
- Virus & Spyware removal
- Simple windows re-installation or clone (no walkthrough)
- Larger data transfers including email transfer
- More extensive ad-hoc work

Recommended starting point for virus clean-ups.

Backup included in case of failure whilst we work.

With some issues, this service may need to be escalated to a major service.

Major Services £98 inc. VAT

A severe overhaul to repair and enhance

Major services tend to occur when a standard service job requires considerably more time such as:

- Full re-installation followed by data/email transfer
- Windows re-installation or clone (with a customer walkthrough afterwards explaining work done)
- Work involving multiple accounts or email addresses.
- Rebuild and design of file system structures when doing data transfers.
- Password recovery, online account re-creations etc when doing other work.
- Extensive data recovery tasks (e.g. drive structure rebuilds)

Backup included in case of failure whilst we work.

If you originally ordered a smaller service, we will contact you if a major service is necessary.

Pricing includes VAT but does not include parts which are extra cost. If you provide back-up drives we can use these for backups so you can take the backup home, otherwise we use our systems which periodically get wiped*