

# Shop Work rates

## Inspections and Ad-hoc work: £40 inc. VAT

- Machine inspections for faults with simple fixes.
- Failure reports for insurance claims.
- Simple installation of hardware,
- Driver installs/ Software updates
- Disk assessments for data recovery
- Simple data transfer (no email)
- Disk clean-up

**Normal charge is £40 Inc VAT  
based on a 1/2 hour of work.**

**For trivial work we may halve  
this.**

## Standard Services £75 inc. VAT

- Standard PC Rebuilds
- Standard data recovery
- Standard email system rebuild
- Virus & Spyware removal
- Simple windows re-installation or clone (no walkthrough)
- Larger data transfers including email transfer
- More extensive ad-hoc work

**Fixes a PC and  
makes it faster**

**Recommended starting point  
for virus clean-ups.**

**Starting point for work with  
structured cabled systems  
(gaming pcs).**

With some issues, this service may need to be escalated to a major service.

## Major Services £150 inc. VAT

**A severe overhaul to  
repair and enhance**

Major services tend to occur when a standard service job requires considerably more time such as:

- Full re-installation followed by data/email transfer
- Windows re-installation or clone (with a customer walkthrough afterwards explaining work done)
- Work involving multiple accounts or email addresses.
- Rebuild and design of file system structures when doing data transfers.
- Password recovery, online account re-creations etc when doing other work.
- Extensive data recovery tasks (e.g. drive structure rebuilds)

**Backup included in case of  
failure whilst we work.**

**If you originally ordered a  
smaller service, we will con-  
tact you if a major service is  
necessary.**

**Pricing includes VAT but does not include parts which are extra cost. If you provide back-  
up drives we can use these for backups so you can take the backup home,  
otherwise we use our systems which periodically get wiped\***